

Information Session



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Updates on Motions

- Homelessness
- Community Housing

Presented by the City of Mitcham
5 July 2022

Purpose



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To :

- Update on progress against Notice of Motions relating to Homelessness and Community Housing
- Seek Elected Member feedback on an events review scope

Social Issues



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Unemployment

Alcohol & drug
addiction

Social
isolation

Climate
change

World hunger

Homelessness

Domestic
violence

Ageing

Mental illness

Obesity

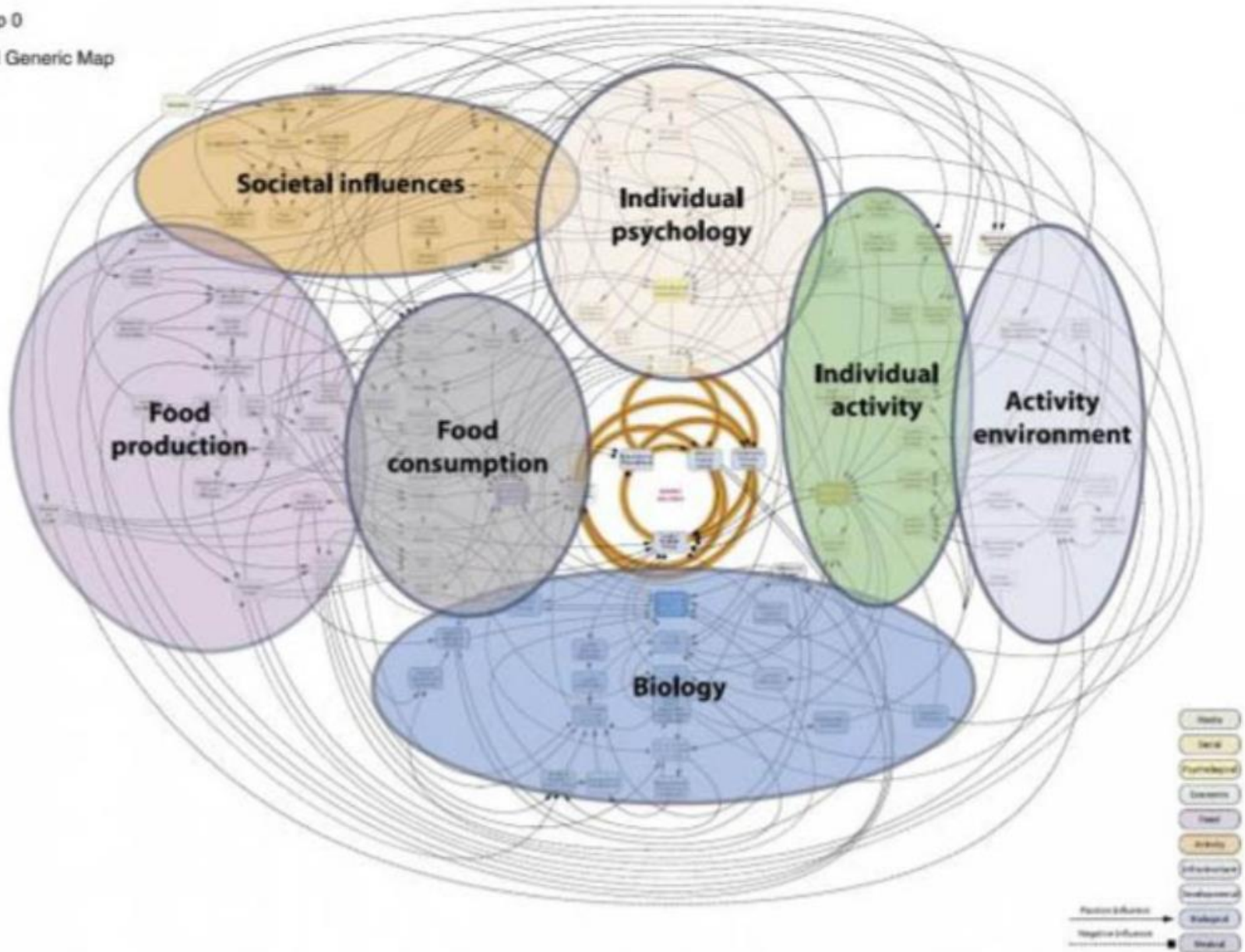
Poverty

Equal rights

+5000 more...

Map 0

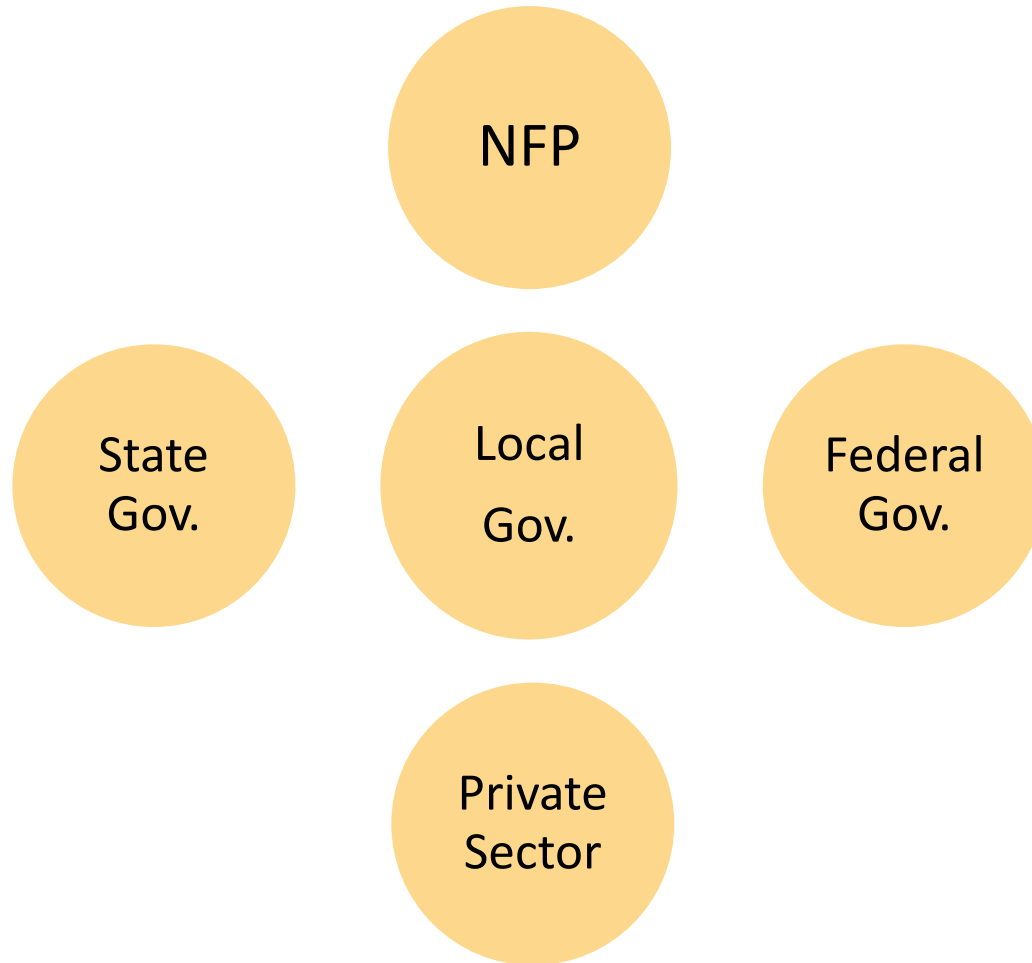
Full Generic Map



Players in the System



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← Community 'Movements' →

What is unique to Local Government?



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- Our ability to listen... locally
- Our ability to understand what's actually going on for people in the community
- Our reach into our City and to our citizens
- Advocate

Our Current Commitments:



2030 MITCHAM

WE ARE A WELCOMING AND INCLUSIVE COMMUNITY THAT VALUES ITS HERITAGE AND NATURAL ENVIRONMENT.

GOAL 1 ACCESSIBLE, HEALTHY & CONNECTED COMMUNITY	GOAL 2 SUSTAINABLE CITY	GOAL 3 DYNAMIC & PROSPEROUS PLACES	GOAL 4 EXCELLENCE IN LEADERSHIP
<p>THEME 1.1 TRANSPORT NETWORK We aim to build a network to reduce congestion, improve and simplify transport, and support the transition to a greener future.</p> <p>THEME 1.2 HEALTH & WELLBEING We build capacity for people to live active, healthy and sustainable lives.</p> <p>THEME 1.3 SERVICES & FACILITIES We provide convenient access to a diverse range of information, services, facilities and facilities for our community.</p>	<p>THEME 2.1 CLIMATE CHANGE MITIGATION & RESILIENCE We aim to reduce the City's carbon footprint and increase its resilience to the impacts of climate change.</p> <p>THEME 2.2 SUSTAINABLE RESOURCES We conserve resources, manage and use them responsibly, and ensure they are available for future generations.</p> <p>THEME 2.3 NATURAL ENVIRONMENT We protect and enhance the natural environment, and ensure it is resilient to the impacts of climate change.</p>	<p>THEME 3.1 PLACEMAKING We have a shared vision that guides the development of vibrant, distinctive and vibrant spaces that support the community and its future.</p> <p>THEME 3.2 CITY VIBRANCY We aim to build a vibrant city that is attractive, inclusive and resilient to change.</p> <p>THEME 3.3 PARTNERSHIPS We partner with the private sector, academia, industry, and the community to drive innovation and create new opportunities for our community.</p>	<p>THEME 4.1 GOOD GOVERNANCE We are transparent and accountable, we deliver excellent services, and we ensure our community has a say in the way we run the City.</p> <p>THEME 4.2 ORGANISATIONAL PERFORMANCE We are efficient and effective in the way we use resources, and we ensure our community has a say in the way we run the City.</p> <p>THEME 4.3 COMMUNITY EXPERIENCE We aim to build a community that is inclusive, resilient and thriving.</p>

Mitcham 2030



Where do we want to contribute?



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Unemployment

Alcohol & drug
addiction

Social
isolation

Climate
change

World hunger

Homelessness

Domestic
Violence

Ageing

Mental illness

Obesity

Poverty

Housing
Crisis

+5000 more

Process



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- 2 items
- Around the room:
 - Is there anything specific you'd like to see in the report(s)?
 - Are there any key messages you'd like to refer to the next Council?



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Purpose

- To update Elected Members on progress against Notice of Motion endorsed by Council on 23 February 2021 relating to homelessness

Notice of Motion



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At its meeting of 23 February 2021 Council made the following resolution:

- 1. That Administration convene a meeting of service providers within the City of Mitcham (for example: housing, mental health, meals, welfare) to gain an understanding of their experience with homelessness within the City of Mitcham and recommendations for how Council can support or advocate on behalf of these service providers to improve community outcomes.*
- 2. That a report be brought back to Council following this meeting to present the findings and opportunities.*

What is Homelessness?



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What is it?

Australian Bureau of Statistics (ABS) considers a person to be homeless if their living arrangement:

- Is in a dwelling that is inadequate
- Has no tenure, or a short tenure that can't be extended
- Does not allow control of / access to space for social interaction

Causes of homelessness

- Housing affordability stress
- Abuse / family violence / domestic violence
- Mental health
- Employment security
- Lack of community connection / support

Sizing the Problem



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Scale of homelessness in South Australia (source: 2016 Census):

- Approx 8,000 people
- 60% male / 40% female / 20% aged 25 – 34
- 15% First Nations (population parity approx. 3%)
- 51% earn < \$400 per week
- 94% living in overcrowded / temporary / inadequate / supported shelter
- 6% sleeping rough (approx. 480)

LGA's with largest homeless populations (source: 2016 Census)

- Port Adelaide Enfield (751)
- City of Adelaide (644)
- Salisbury (627)
- Onkaparinga (485)

Largest Growing cohorts:

- First nations Peoples
- Women > 50 years of age
- Families with Children

Sizing the Problem - Locally



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Size of problem in City of Mitcham:

- Difficult to estimate with any reliability
- 2016 Census data suggests 199 people defined as homeless in CoM
- Applying state-wide percentages this translates to approximately 10 – 12 people sleeping rough at any time

Responsibility:

- Primarily State Government historically
- Sector reformed 2021
- 5 Alliances operate in SA (North / East / South / West / Domestic & Family Violence)
- CoM falls under Adelaide South Region – Toward Home Alliance (THA)

Historic Local Government Involvement



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- ❑ There is precedence for LGA involvement based on circumstances
- ❑ Examples include City of Adelaide and Salisbury
- ❑ CoM has not previously invested directly in services or interventions around homelessness.
- ❑ Complicating factors for CoM include:
 - Knowing the size of the population Visibility is low
 - Less of an issue compared with many other metro LGA's.
 - Services focus on areas where homeless / rough sleeping population is highest and most at risk
 - City of Adelaide – 250+ rough sleepers

Possible Collaborations



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Administration met (on 27/5/22) with:

- City of Adelaide
- Toward Home Alliance
- Adelaide Zero Project

- Service focus is still heavily on CoA given demonstrable size of population and location of majority of support services.
- Partners indicated a desire to work with other LGA's (including Mitcham) late 2022 calendar year.

What Would it Look Like?



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1. Connections Week

- Physically count and identify every person sleeping rough in CoM
- Conducted by physical inspection / audit at night with service providers / staff / volunteers / SAPOL
- Produces a 'By Name List' and allows every single person to be connected with services
- Only been done in CoA to date
- Must be done in a tight time window – ideally a single night

What Would it Look Like?



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2. Hosting Outreach Services

- Identify appropriate Council facilities (eg Libraries / Community Centres / Civic) to host outreach and support services
- May educate homeless cohorts who are unaware of support options
- May also allow us to reach out with other services such as vaccination / self-development programs

What Would it Look Like?



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3. Training staff to appropriately intervene

- Identify appropriate staff who work in locations where vulnerable people sleep rough / access services (eg libraries / community centres / outdoor work force / community safety officers)
- Provide training to allow them to intervene safely and appropriately to connect people with services and check on their well-being

3 Options



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- 1. Connections Week**
- 2. Hosting Outreach Services**
- 3. Training Staff to Intervene**

What Would it Mean for Us?



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Connections Week

- Our size would require more than 100 people to do this effectively
- Not guaranteed to succeed given the nature and size of our open and public space
- Training is complex and costly
- Safety risk – would need SAPOL cooperation
- Likely discoverable cohort too small to justify cost of intervention

What Would it Mean for Us?



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Hosting Outreach

- In-kind support via access to Community space
- Foregone revenue or activity in the space
- Appropriate support for staff and other community members using common / adjacent spaces may need to be considered

What Would it Mean for Us?



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Training Staff to Intervene

- Significant training investment
- Diversion of staff time not currently budgeted
- Could 'increase' rough sleeping by drawing people to what is perceived as a 'safe' community *

* No rough sleeping is safe

Summary



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- Tangible opportunities are limited in the short term and of debatable effectiveness
- It's hard to know whether the needle will move
- Where does this issue sit relative to other social issues?

Next Steps



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- Current motion doesn't give scope for going any further
- Information Report to be brought back in August 2022

Where do we want to contribute?



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Community Housing

Presented by the City of Mitcham

Purpose



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To update Elected Members on progress against Notice of Motion on 25 May 2021 relating to community housing

Council Resolution



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25 May 2021

- Recognise the importance of community housing
- In principle support to continue to play a direct role in service provision, and:

“4. That Administration identify the most appropriate City of Mitcham owned alternative community housing property site in consultation with Junction SA and bring a report back to Council for decision.”

The Driver



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- 2 properties on Edward St, Blackwood previously used for community housing
- These properties were subsumed into the Blackwood Community Hub site
- Can't build the Blackwood Community Hub carpark without them

Alternative Sites



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Council owns 5 residences in residential zones:

- 1 & 3 Ayr Street, Torrens Park
- 1,3 & 5 Grange Rd, Lower Mitcham
- 5 Grange currently vacant

Consultation with Junction



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- Junction Housing have inspected 5 Grange Rd and confirmed their interest
- Junction would need to expend approx. \$18K to \$20K on 5 Grange Rd
- Junction need a 3 year lease at a peppercorn rental to justify the \$18K to \$20K
- Junction would ideally like an option to extend the 3 year lease by a further 2 years

What's Next



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- A decision report recommending to lease the residence at 5 Grange Rd to Junction Housing
- Lease term could be an initial 3 year period with a right to renew for a further 2 years
- Rental could be at a peppercorn if resolved by Council (noting \$20k p.a. on open market)



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Around the Room:

- Is there anything specific you'd like to see in the report(s)?
- Are there any key messages you'd like to refer to the next Council?



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Workshop – Events at Mitcham

Presented by the City of Mitcham

Agenda



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1. Context

5 minutes

- ❖ Why even do events?
- ❖ Carols at Kingswood Oval event
- ❖ Australia Day Awards and Citizenship Event
- ❖ Events Service review

2. Elected Member Discussion

40 minutes

- ❖ Have we got ten key things right in our proposed review scope?
- ❖ What types of things should we commemorate with an event?

Context



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Why would City of Mitcham do events?

- ❖ Enhance community connection / reduce isolation
- ❖ Make City of Mitcham a place where people want to live and visit
- ❖ Pride in your local community
- ❖ Showcase local talent
- ❖ Celebration
- ❖ Purpose
- ❖ Pride
- ❖ Council brand / reputation

GOAL 1

ACCESSIBLE, HEALTHY & CONNECTED COMMUNITY

We connect our community with each other and with their places, and empower them to live healthy lives.

THEME 1. 1 TRANSPORT NETWORK

We are a City that is connected to places through an integrated, efficient and people friendly transport network for motorists, cyclists and pedestrians.



THEME 1. 2 HEALTH & WELLBEING



We build capacity for people to be active, healthy and connected, and provide inclusive and safe environments for all.

THEME 1. 3 SERVICES & FACILITIES

We provide convenient access to a diverse range of information, services, activities and facilities for our community.



GOAL 2

SUSTAINABLE CITY

We sustain and improve our natural and built environments for today's and future generations.

THEME 2. 1 CLIMATE CHANGE MITIGATION & RESILIENCE

We limit our impact on the climate, and are prepared and adaptable to the impacts of climate change.



THEME 2. 2 SUSTAINABLE RESOURCES



We conserve resources through efficient practices, investment in technology, waste avoidance, and a commitment to reuse, recycle and repurpose.

THEME 2. 3 NATURAL ENVIRONMENT

We protect and enhance the environment and its biodiversity across natural landscapes, waterways, open spaces and across our suburbs.



GOAL 3

DYNAMIC & PROSPEROUS PLACES

We have a strong and competitive economy that supports our unique and vibrant places and culture.

THEME 3. 1 PLACEMAKING

We have a spatial vision that guides the development of integrated, attractive and vibrant precincts that support diverse land uses and housing choice.



THEME 3. 2 CITY VIBRANCY



We are a City well recognised for our social and cultural diversity, creativity, arts, events, heritage, natural environment, educational and medical facilities.

THEME 3. 3 PARTNERSHIPS

We partner with neighbouring Councils, Government, universities, the private sector, not-for-profit organisations and community groups to maximise community and economic outcomes.



GOAL 4

EXCELLENCE IN LEADERSHIP

We are a professional and innovative Council with responsible leadership that is valued by its people, community and partners.

THEME 4. 1 GOOD GOVERNANCE

We are transparent and accountable, make informed decisions, demonstrate integrity and empower our community to have a voice and participate in a meaningful way.



THEME 4. 2 ORGANISATIONAL IMPROVEMENT



We are efficient and effective with a culture of positive change and innovation to deliver sustainable outcomes and value-for-money services that meet community needs.

THEME 4. 3 COMMUNITY EXPERIENCE

We are easy to do business with and commit to a customer-centric approach that delivers positive experiences and builds trust.



Carols at Kingswood Oval



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What is it?

- ❖ Community Christmas celebration for audience of up to 4,200
- ❖ \$24.5k budget for 2022/23 plus anticipated community partnership (\$7k in 2021)

2021 Event recap

- ❖ COVID impacted. Attendance restricted to 3,000
- ❖ Increased event costs through fencing, security, hygiene, etc, partially offset by:
 - ❖ Less ancillary activities & less food / beverage options
 - ❖ Change to a grass roots performance approach with MC (no celebrity performers)

Community Feedback

- ❖ 86% happy or very happy
- ❖ 75% felt more connected with community
- ❖ Need more food and beverage outlets and more activities for kids
- ❖ Liked school / community performances, liked MC but needed a professional / celebrity performer

Carols at Kingswood Oval



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2022 Event

- ❖ Likely to be a return to pre-COVID settings or very similar to pre-COVID settings
- ❖ Partnership looking positive – local business enthusiastic about sponsorship. Optimistic of more revenue than 2021 (+\$7k)
- ❖ 2022 Budget Approved.
- ❖ Events Team will build on 2021 event within current financial resources

Australia Day Awards & Citizenship Event



What is it?

- ❖ Confer new citizens to City of Mitcham (between 75 – 100), 300 – 400 attendees
- ❖ Recognise Australia Day Award winners
- ❖ Celebration of our cultural origins and diversity
- ❖ \$22.7k budget for 2022/23

2022 Event recap

- ❖ Format changed significantly 2 weeks out due to COVID Omicron variant in community
- ❖ Activities cut as a COVID safety response
- ❖ Total cost \$23.5k (\$16k / \$7.5k CoM). 2021 was \$35k (\$20k grant / \$15k CoM)

Community Feedback

- ❖ Great understanding about COVID impact = gratitude the event still occurred
- ❖ Loved Welcome to Country
- ❖ Relaxed / friendly feel

Australia Day Awards & Citizenship Event



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2023 Event

- ❖ 2022/23 Budget approved
- ❖ Events Team have commenced high level planning

Events Service Review Scope



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- ❖ **Are our events delivering best community outcomes?**
- ❖ **Level of Council investment**
- ❖ **Benchmark against other Councils**
- ❖ **Is the focus and mix of our events correct?**
 - ❖ Scale / size?
 - ❖ Location (equity of opportunity to participate)
- ❖ **What else could / should we do in events space?**
 - ❖ Reconciliation (NRW / NAIDOC)
 - ❖ Cultural
 - ❖ Live Music
 - ❖ Art / Performance / Youth
 - ❖ Key milestones (175th etc)

Around the Room:



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- ❖ Have we got the key things right in our proposed review scope?
- ❖ What types of things should we commemorate with an event?