

Council's future role in aged and disability services, and for vulnerable community members

Council Information Session 2 May 2023

Purpose

To seek feedback regarding Council's current aged and disability services, and possible future roles for these and other vulnerable community cohorts.

Your Feedback... Should Council

1. **Transition out of CHSP** aged care funding, and instead run some existing services for older and vulnerable residents?

Community Bus 

Personal Transport   

Social & Exercise Groups  

Meals 










Specialised Information & Referral  

Other 

2. **Transition out of CHSP** aged care funding, returning \$\$ to Council.
3. **Not transition out of CHSP** aged care funding in viable service types, acknowledging an increased contribution by Council to transition to the new Support at Home model, service for CHSP clients only, and increased financial risk profile.
4. **Widen scope and build organisational capacity** with ongoing engagement of vulnerable residents, community groups, local service providers and NFPs to identify emerging need for programs / partnerships / advocacy / services that will best support under-represented groups.

CURRENT SERVICES

Current Aged & Disability Services

Service	Council Run	Contractor Run	Replicated Locally	Future Viability
 Community Bus	☑	☒	☒	☑
 Group Social Support	☑	☒	☑	☑
 Personal Transport	☑	☑	☑	☑
 Meals	☑	☑	☑	☑
 Specialist Info & Referral	☑	☒	☒	☑
 Individual Social Support	☑	☒	☑	☒
 Domestic Assistance	☒	☑	☑	☒
 Home & Garden Maintenance	☒	☑	☑	☒
 Home Modifications	☒	☑	☑	☒



COMMUNITY BUS & PERSONAL TRANSPORT \$275,900*

CITY OF MITCHAM

*current cost in CHSP model



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*current cost in CHSP model



Post-it 3M
25 96/90 x 30 96/90
63,5 cm x 76,2 cm
3,2 00 FT PP (0,45 m)
30

Social Groups 😊
300+
participants
→ 15 volunteers
8,300 hours
lots of fun & laughs

GROUP SOCIAL PROGRAMS \$222,500*

*current cost in CHSP model



Post-it
30
3M

900+ healthy frozen meals
☺ 30+ residents
Monthly Community Lunch ☺
→ 10 volunteers

MEALS \$35,000*

*current cost in CHSP model



SPECIALIST INFORMATION & REFERRAL \$95,500 (incl \$26K disability)*



*current cost in CHSP model

FUTURE OPPORTUNITY

Council's role to best support a broader range of vulnerable or under-represented community cohorts

Strain on health system

Ageing Population

CALD

Affordable Housing

Living with disability

LGBTIQ+

Cyber Threats

Technical Illiteracy

Socially Isolated

Elderly

Climate Change

Impacts

First Nations

Young families

COVID-19

Older Youth

Food Security

Aged Care and Disability

Worker Shortages

Cost of Living

Funding Instability

Interest rate rises

Experiencing or at risk of homelessness

Fuel cost increases

Unpaid Carers

Migration Reform

Women (DV)

Increased Social Isolation

Transport Disadvantaged

Financially Disadvantaged

Living with serious mental illness

Refugees

Rental Crisis



Improve engagement with vulnerable and under-represented resident cohorts, and associated local service providers, NFP, churches, community groups

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Next Steps

Council Report June 2023

1. Aged care funded services
2. Council's role for other vulnerable community cohorts



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