

# Performance & Strategy

Team Overview – March 2024

# Who are we?



**Matthew Pears**

CEO  
CEO



**Kate O'Neill**

GM Organisational and Community Develo...  
Organisational and Community Development



**Julie Lamond (Acting)**

Manager Performance and Strategy  
Corporate Services and Innovation



**Julie Lamond**

Team Leader Marketing and E...



**Dayle Arblaster**

Marketing and Engagement ...



**Ismail Abuleela**

Community Engagement Offi...



**Anna Randell**

Senior Marketing and Engage...



**Lynda Macphail**

Organisational Risk Officer



**Stephanie Zeniou**

Business & Project Support O...



**Stacie Shrubsole**

Business Support Officer - Go...



**Hartlie Hedger**

Digital Marketing and Engage...



**Jamie Barrett**

Elected Member Support



**Karen Wetherall**

Governance Officer



**Alice Smith**

Strategic Planning Project Off...

# **Why do we exist?**

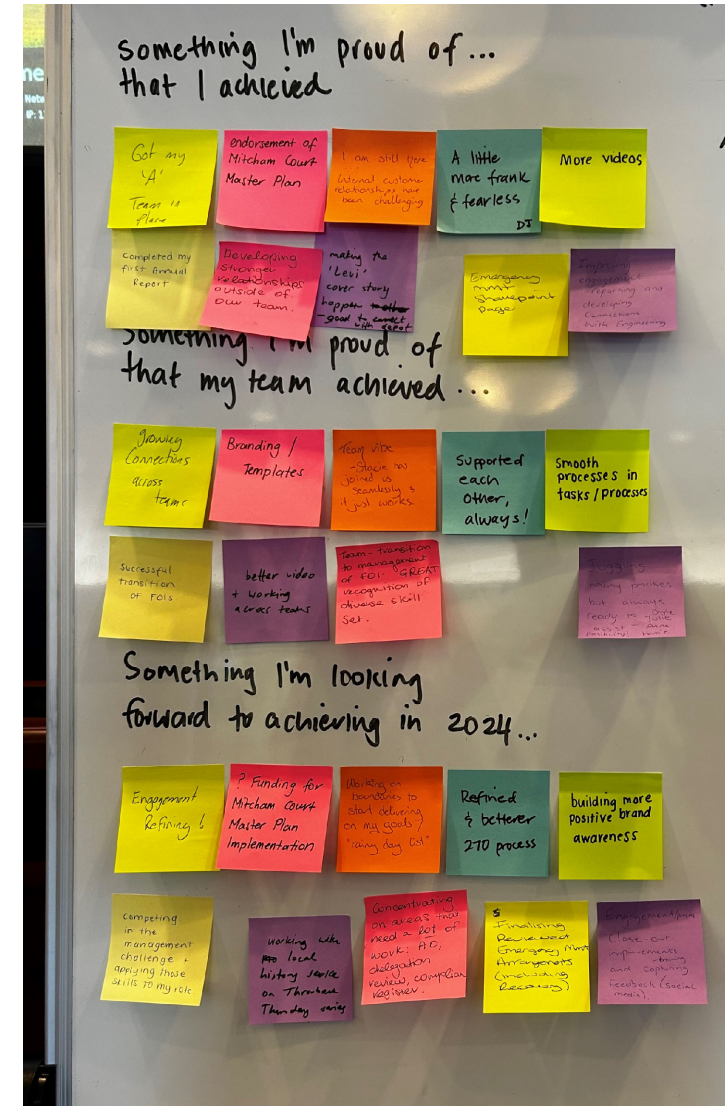
**To support the integrity of the organisation and to help deliver for the community by...**

- clarifying purpose and direction
- effective communication and story telling
- supporting decision-making
- monitoring progress and managing risks.



# Focus

- Unearthing and promoting stories
- Creative endeavours
- Working together
- Expanding our connections
- Expanding our impact
- Strengthening basics



# OUR PROUDEST MOMENTS



# Achievements

- Elections and Inductions
- Systems (Resolve & Compliance)
- Connections (Libraries & Engineering)
- Branding, Kits & Templates
- Innovations & Improvement (Alt-assurance, BCP)
- Mitcham 2030 + 4-Yr Delivery Plan

# Things you already know...

**CITY OF MITCHAM** # Our city & council Our services Our environment Learn & explore Build & develop Our future Connect with us

## Welcome to the City of Mitcham

How can we help?

New rules for cats from 1 January 2024. →

**YOUR SAY MITCHAM**

Welcome to Your Say Mitcham!

Share your ideas, provide feedback and keep informed on what's important to you.

Register to provide feedback

YouTube

Wayne Hutchinson  
Group Manager City Operations

in the City of Mitcham over the past few school holidays

**City of Mitcham's Light Vegetation Crew**

City of Mitcham 84 subscribers

110 views 2 months ago

We have launched a new program where we offer paid work placements to local high school students to give them experience in working in the horticulture space.

### MITCHAM 2030 GOALS & THEMES

#### GOAL 1 ACCESSIBLE, HEALTHY & CONNECTED COMMUNITY

We connect our community with each other and with their places, and empower them to live healthy lives.

- THEME 1.1 TRANSPORT NETWORK**  
We are a City that is connected to places through an integrated, efficient and people friendly network for motorists, cyclists and pedestrians.
- THEME 1.2 HEALTH & WELLBEING**  
We build capacity for people to be active, healthy and connected, and investments for all.
- THEME 1.3 SERVICES & FACILITIES**  
We provide convenient access to a diverse range of information, services, activities and facilities for our community.

#### GOAL 2 SUSTAINABLE CITY

We sustain and improve our natural and built environments for today's and future generations.

- THEME 2.1 CLIMATE CHANGE MITIGATION & RESILIENCE**  
We limit our impact on the climate, and are prepared and resilient to the impacts of climate change.
- THEME 2.2 SUSTAINABLE RESOURCES**  
We conserve resources through efficient practices, innovative technologies, water avoidance, and a commitment to reuse, recycle and repurpose.
- THEME 2.3 NATURAL ENVIRONMENT**  
We protect and enhance the environment and biodiversity across natural landscapes, waterways, open spaces and across our suburbs.

#### GOAL 3 DYNAMIC & PROSPEROUS PLACES

We have a strong and competitive economy that supports our unique and vibrant places and culture.

- THEME 3.1 PLACEMAKING**  
We have a spatial vision that guides the development of integrated, attractive and vibrant places that respond to local users and housing choice.
- THEME 3.2 CITY VIBRANCY**  
We are a City well recognised for our social and cultural diversity, creativity, arts, events, heritage, natural environment, educational and medical facilities.
- THEME 3.3 PARTNERSHIPS**  
We partner with neighbouring Councils, Government, universities, the private sector, our sporting organisations and community groups to maximise community and economic outcomes.

#### GOAL 4 EXCELLENCE IN LEADERSHIP

We are a professional and innovative Council that is valued by its people, community and partners.

- THEME 4.1 GOOD GOVERNANCE**  
We are transparent and accountable, make informed decisions, demonstrate integrity and empower our community to have a voice and participate in a meaningful way.
- THEME 4.2 ORGANISATIONAL IMPROVEMENT**  
We are efficient and effective with a culture of problem change and innovation to deliver sustainable outcomes and value for money services that meet community needs.
- THEME 4.3 COMMUNITY EXPERIENCE**  
We are open to do business with and respond to a customer-centric approach that delivers positive experiences and builds trust.

### Open for consultation

#### Community Land Management Temporary Pasadena

Herbstfest returns to Belair

Local art bound for the moon

Gallery One celebrates 50 years

Multicultural swimming classes make a splash

### THEME 1.1: TRANSPORT NETWORK

We are a City that is connected to places through an integrated, efficient and people friendly transport network for motorists, cyclists and pedestrians.

#### KEY PROJECTS

- UPGRADE OF THE FUNDERS DRIVE PEDESTRIAN CROSSING WITH FLASHING TWIN LIGHTS NOT COMMENCED**
  - The upgrade works are to be upgraded
  - Flinders Medical Centre is being upgraded
  - The installation of the flashing lights will not be undertaken until the scope of the Flinders Medical Centre works are determined and agreed with the Project Manager (Department for Infrastructure and Transport)
- BIKE STRATEGY AND ACCESSIBILITY PLAN NOT COMMENCED**
  - Development of the Bike Strategy and Accessibility Plan is to commence at the conclusion of the engagement phase of the Draft Integrated Transport Plan
- PROGRESSING THE PLANS FOR THE FUNDERS CITY BIKEWAY\* 10% COMPLETE**
  - Progress percentage reset for this financial year
  - Dorset Street, St Marys Park (Between Oxley Avenue and Maindon Avenue) is scheduled to be completed in Q2 2023/24
  - Dorset Street, St Marys (Between Maindon Avenue and Dore Road) is scheduled to commence in Q3 2023/24
  - Design of the Flinders to City Bikeway between Dore Road and Cross Road to commence in Q2 2023/24
- IMPLEMENTING YOUNG STREET WORKS AND PEDESTRIAN CONNECTION, BLACKWOOD\* 20% COMPLETE**
  - Detailed design still underway as Council work with the private developer and Two Karmangka to integrate all design aspects
  - Construction is scheduled to commence in Q3/Q4 2023/24
- INVESTING IN THE ROAD ASSET RENEWAL BACKLOG 25% COMPLETE**
  - Road asset backlog renewal is integrated into the annual road renewal program
  - Projects are on track

**GOAL 1**

#### UPGRADING DRAINAGE AND CARPARKING AT MANSON OVAL, BELLEVUE HEIGHTS\* 30% COMPLETE

- Oval drainage concept design and construction cost estimate have been developed
- Reviewing site usage to determine appropriate design for service level

\*Carried over from 2022/23

# Less known services...

- Freedom of Information requests
- Internal Reviews (s270)
- Insurance
- Delegations
- Risk Register
- Internal Audit



# Good Governance

Your **team** here to help you to be transparent and accountable, make informed decisions, demonstrate integrity and empower your community to have a voice and participate in a meaningful way.







**CITY OF MITCHAM**