

## **CRAIGBURN AND THE PARK WARDS COMMUNITY FORUM MINUTES**

**HELD ON MONDAY 18 NOVEMBER 2019  
BLACKWOOD COMMUNITY CENTRE**

Chair: Cr Taeuber (Craigburn Ward)

Elected Members in attendance:

- Mayor Heather Holmes-Ross
- Cr Karen Hockley (Craigburn Ward)
- Cr Darren Kruse (Craigburn Ward)
- Cr Jane Bange (The Park Ward)
- Cr Corin McCarthy (The Park Ward)

Staff in attendance:

- Matthew Pears (Chief Executive Officer)
- Craig Harrison (General Manager Development Services & Community Safety)
- Daniel Baker (General Manager, Engineering & Horticulture)
- Jamie Barrett (Minute Secretary)

Other Elected Members in attendance:

- Cr Yvonne Todd (Babbage Ward)
- Cr Andrew Tilley (Boorman Ward)
- Cr Stephen Fisher (Gault Ward)

Community attendees: 54

The meeting commenced at: 7 pm

The Mayor welcomed those in attendance to the meeting and introduced the Elected Members and staff present. She also acknowledged the Kaurna people, the traditional custodians of the land.

The Mayor acknowledged apologies from Nicolle Flint (Federal Member for Boothby) and Sam Duluk (State Member for Davenport).

The Mayor then handed the meeting to the Chair, Cr Lindy Taeuber.

Cr Taeuber welcomed attendees and advised them of housekeeping matters in accordance with WHS requirements. A short explanation was given of the procedures for the evening. It was requested that attendees submit their questions in writing to formally record their questions or maintenance requests so that Administration can respond in due course.

| NAME  | ISSUES AND COMMENTS  | RESPONSIBLE DIRECTORATE/S  |
|---|--|----------------------------|
| Michael Smith   | With the road surfaces in Craigburn farm is the council responsible for the up keep.   | Engineering & Horticulture |
| <p><i>City of Mitcham response:</i></p> <p><i>Generally, Council is responsible for the road maintenance in Craigburn Farm.</i></p>   |  |                            |
| Michael Smith   | The download slope on the southern end of Grand Boulevard has caused an accident where someone has crashed into the safety barrier at the lower roundabout, which was repaired but the road is still the same. The road surface over the lake is also like a goat track, very uneven.              | Engineering & Horticulture |
| <p><i>City of Mitcham response:</i></p> <p><i>Condition assessments are undertaken on a routine basis for all roads within the City of Mitcham, which assess a wide range of factors including cracking, oxidation, deformation, patching and defects. The results of these inspections allow Council to prioritise renewal works for roads across the city, addressing the worst condition roads first. Based on current condition, the Grand Boulevard road segments in question are scheduled for renewal within the next five years' time, subject to funding and approval by Council.</i></p> <p><i>In the meantime, Councils maintenance department will inspect the roads in question and assess whether any maintenance work is deemed necessary. If there is a specific matter or aspect considered to require attention please contact Council on 8372 8888 or email <a href="mailto:mitcham@mitchamcouncil.sa.gov.au">mitcham@mitchamcouncil.sa.gov.au</a> with details.</i></p> |  |                            |
| Michael Smith   | The gutters / side of the road at Hewett oval, on Coromandel parade, can this either kerbed with a bus stop repositioned in this area , and remove the bus stop that causes the road to be blocked when a bus stops just down the road . This is a headache in the weekday mornings at peak times. | Engineering & Horticulture |
| <p><i>City of Mitcham response:</i></p> <p><i>The segment of Coromandel Parade adjacent the Hewett Oval is currently identified for renewal within the next five years. The scheduling of road renewals is reassessed on an annual basis with respect to the most recent condition data available. At the time of the road renewal an assessment will be undertaken of the adjacent kerb, footpath and stormwater drainage infrastructure, which will include the potential construction of kerb along the western side of the road if necessary. Bus stop locations are set by the Department of Planning, Transport and Infrastructure (DPTI) however we will discuss this with DPTI when investigating the feasibility of new kerb and an indented bus bay.</i></p>  |  |                            |
| Michael Smith   | The Blackwood roundabout, I have witnessed numerous near misses since the upgrade, This needs to change , the right hand lanes should be made right turn only , this will stop the problem.  | Engineering & Horticulture |

| NAME  | ISSUES AND COMMENTS   | RESPONSIBLE DIRECTORATE/S                  |                                   |       |                               |       |                                   |              |                        |       |  |  |                                       |       |  |  |                                |              |
|---|---|--|-----------------------------------|-------|-------------------------------|-------|-----------------------------------|--------------|------------------------|-------|--|--|---------------------------------------|-------|--|--|--------------------------------|--------------|
| <p><i>City of Mitcham response:</i></p> <p><i>The Blackwood roundabout comes under the care and control of DPTI. The roundabout upgrade works was a project delivered by DPTI. DPTI have undertaken works to improve the lane delineation with alterations to the linemarking and new signage. We will raise the concerns raised directly with the DPTI project team.</i></p>   |   |  |                                   |       |                               |       |                                   |              |                        |       |  |  |                                       |       |  |  |                                |              |
| <p>Jenni &amp; Darryl Pinch</p>   | <p>High Rates - We are all fully aware that Mitcham Council has raised our rates - higher, %wise,- than any other Council. Not happy, Jan! (We voted for our new Mayor on Karen Hockley's advice but are now re-thinking this decision, as are many, many of our friends who live within this Council.) On ABC 891 on David Bevan's morning show about 3 weeks ago, this rate rise was stated - but we already knew that, as we and other friends, had already written and complained - to no avail, of course.</p> | <p>Corporate Services &amp; Innovation</p> |                                   |       |                               |       |                                   |              |                        |       |  |  |                                       |       |  |  |                                |              |
| <p><i>City of Mitcham response:</i></p> <p>Council's average rate increase for the 2019/20 year was 3.67% (average residential rate increase of \$62). This was primarily as a result of new and enhanced services, addressing the asset backlog and the state government imposed increase as detailed in the table below:</p> <table border="0" data-bbox="152 967 819 1318"> <tr> <td>Maintaining all existing services</td> <td>0.96%</td> </tr> <tr> <td>Addressing the assets backlog</td> <td>0.56%</td> </tr> <tr> <td><u>New and enhanced services*</u></td> <td><u>1.16%</u></td> </tr> <tr> <td>Total Council increase</td> <td>2.68%</td> </tr> <tr> <td colspan="2"> </td> </tr> <tr> <td>Increased costs from State Government</td> <td>0.99%</td> </tr> <tr> <td colspan="2"> </td> </tr> <tr> <td><u>Total 2019/20 rate rise</u></td> <td><u>3.67%</u></td> </tr> </table> |   |  | Maintaining all existing services | 0.96% | Addressing the assets backlog | 0.56% | <u>New and enhanced services*</u> | <u>1.16%</u> | Total Council increase | 2.68% |  |  | Increased costs from State Government | 0.99% |  |  | <u>Total 2019/20 rate rise</u> | <u>3.67%</u> |
| Maintaining all existing services   | 0.96%   |  |                                   |       |                               |       |                                   |              |                        |       |  |  |                                       |       |  |  |                                |              |
| Addressing the assets backlog   | 0.56%   |  |                                   |       |                               |       |                                   |              |                        |       |  |  |                                       |       |  |  |                                |              |
| <u>New and enhanced services*</u>   | <u>1.16%</u>  |  |                                   |       |                               |       |                                   |              |                        |       |  |  |                                       |       |  |  |                                |              |
| Total Council increase  | 2.68%   |  |                                   |       |                               |       |                                   |              |                        |       |  |  |                                       |       |  |  |                                |              |
|   |   |  |                                   |       |                               |       |                                   |              |                        |       |  |  |                                       |       |  |  |                                |              |
| Increased costs from State Government   | 0.99%   |  |                                   |       |                               |       |                                   |              |                        |       |  |  |                                       |       |  |  |                                |              |
|   |   |  |                                   |       |                               |       |                                   |              |                        |       |  |  |                                       |       |  |  |                                |              |
| <u>Total 2019/20 rate rise</u>  | <u>3.67%</u>  |  |                                   |       |                               |       |                                   |              |                        |       |  |  |                                       |       |  |  |                                |              |
| <p>*2019/20 New and enhanced services (over and above existing services):<br/>           Accelerated tree planting program across the city to improve tree canopy on Council owned land and reduce the impact of climate change.<br/>           New footpaths to extend the footpath network to improve pedestrian connectivity.<br/>           Extend and upgrade stormwater network to prevent localised flooding and update Council's hills drainage reserve network.</p>  |   |  |                                   |       |                               |       |                                   |              |                        |       |  |  |                                       |       |  |  |                                |              |

| NAME  | ISSUES AND COMMENTS  | RESPONSIBLE DIRECTORATE/S              |
|---|--|--|
|   | <p>Fund My Neighbourhood Playgrounds at Price Memorial Oval (Hawthorn), Waite Street Reserve (Blackwood), AA Bailey Reserve (Clarence Gardens) and Downer Street Reserve (Belair).<br/>Continued implementation of the Brownhill Keswick Creek Stormwater Project.<br/>Traffic control improvements, including upgrade of lighting to meet Australian Standards, at Hillview Road (Kingswood), Shepherds Hill Road and Hillcrest Drive (Eden Hills), Carruth Road (Torrens Park) and Birdwood Street/Hill Street roundabout (Netherby).<br/>Kaurna recognition art installation in the surrounds of the Mitcham Memorial Library in recognition of the Kaurna heritage of the area.<br/>Drinking fountains where needed at high use parks, gardens and sporting facilities.<br/>Cumberland Park soccer pitch upgrade.<br/>Blackwood Football Club change rooms.<br/>Increased sporting club facility maintenance.<br/>Murray Darling Association membership.<br/>Sturt River Linear Park bridge works.<br/>Lions Bargain Centre veranda.<br/>Netherby Reserve Tennis Club fence.<br/>Quarry Face fencing.<br/>Cumberland Park Community centre BBQ / wood fire oven.</p> |  |
| Jenni & Darryl Pinch  | 12% Salary Increase - On that same program we heard about the 12% salary increase of a Council woman. 12%!!!! Unbelievable! We agree that women should be paid the same as men..... but WHY raise ' whoever it is's' salary to equal her male counterpart 12%, to \$180,000?? Really? Unreal !!! Why not cut HIS back to HERS?   | Organisational & Community Development |
| <p><i>City of Mitcham response:</i></p> <p>The General Managers are responsible for an operating budget of \$63 million and capital expenditure this year of \$32 million. They are responsible to date for recurrent savings of over \$5 million per annum.<br/>Pay levels are based on performance and benchmarking. This year the increase in the cost of services has been kept below CPI (0.96 as opposed to the CPI of 1.3) a key indicator for the General Managers.</p> |  |  |
| Jenni & Darryl Pinch  | Accountability - What do these people actually do for that excellent salary please? Where do we find out what the salaries are for all Council Members? What are they, and what do they do for us for it?  | Organisational & Community Development |
| <p><i>City of Mitcham response:</i></p>   |  |  |

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| <p>The Salary Register for employees is on the City of Mitcham website (<a href="https://www.mitчамcouncil.sa.gov.au/council/corporate-documents/registers">https://www.mitчамcouncil.sa.gov.au/council/corporate-documents/registers</a>) and remuneration for Council Members (Elected Members) is determined by the Remuneration Tribunal. Information is available on their website <a href="http://remtribunal.sa.gov.au/content/local-government-allowances">http://remtribunal.sa.gov.au/content/local-government-allowances</a></p>  |  |  |
| <p>Jenni &amp; Darryl Pinch</p>  | <p>Outsourcing Surveys - We are also NOT happy that the Council have outsourced ratepayers' money to a Melbourne firm to survey us householders about our satisfaction with the Council's decisions - on our behalf. This was our indignant response to the woman who rang to ask us about our satisfaction with our Council. Why not employ an Adelaide firm..... but far better still, just SIMPLY ASK US?? A personal email from Council would be good. That survey is just a total waste of money.</p> | <p>Corporate Services &amp; Innovation</p>         |
| <p><i>City of Mitcham response:</i></p> <p>Mitcham Council's involvement in a national customer survey allows us to analyse our customer service levels and be benchmarked across Local Government nationally. This provides cost effective and valuable insight that helps target future investment in customer service improvements in areas that will make the most impact overall as well as opportunities to leverage other solutions/approaches that are working well. It isn't seen as cost effective to have an internal resource individually contact residents and then receive, interpret, compile and manage all of the various individual responses. This would also result in data which is then unable to be benchmarked with the industry.</p> |  |  |
| <p>Jenni &amp; Darryl Pinch</p>  | <p>And again = Again.... you have outsourced the cat/dog survey through a Sydney, NSW firm, "Monkeysurvey"</p>   | <p>Corporate Services &amp; Innovation</p>         |
| <p><i>City of Mitcham response:</i></p> <p>The City of Mitcham, in partnership with the University of Adelaide, is conducting a survey to understand how the community would like Council to manage cats. The University of Adelaide is conducting the survey using an online survey software SurveyMonkey which allows organisations to create and run professional online surveys.</p>   |  |  |
| <p>Jenni &amp; Darryl Pinch</p>  | <p>My Bin Grump. - Two years ago in summer I wrote and asked the Council please could another bin be placed between the Hewitt Oval bin and the one by Montagna Cafe.... and was refused with no reason. I explained that, as responsible dog owners, we pick up after our dog ALWAYS, and many others do, too. However, in the heat of summer walking along that particular stretch of road it is quite revolting, smelling that most unpleasant 'pooley' smell for so long.</p>                          | <p>Development Services &amp; Community Safety</p> |

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|  | <p>We have counted the number of bins between Montagna Cafe and near Karkoo nursery and there are 15 bins for that short distance. These are located outside Woolies; the Blackwood Toilet; Shoex; Post Office; Op shop; Bracegirdles; National Pharmacy; Terry White Chemist ; Bus stop 31; True Value; NAB; Karkoo Nursery; Gym; Akkerman Bakery; Blackwood Hire; Ciba Hair Salon. We want some of our rates - or our share of the cost of the useless surveys- to go towards another bin please.</p>  |                                       |
| <p><i>City of Mitcham response:</i></p> <p>Your previous request to install a bin on Coromandel Parade between Montagna Café and Hewitt Reserve was declined because Council's street tidy bins are only installed at locations where people congregate for a period of time for leisure, shopping and dining or where we observe ongoing litter issues hence why the street tidies are at Hewitt Oval and at various locations in Blackwood Centre. Arguably there is an oversupply of street tidies across the Blackwood Centre due to historical arrangements and this has been raised with the Waste Management team for review.</p> |  |                                       |
| <p>Jenni &amp; Darryl Pinch</p>  | <p>Train Station Parking - I have already written and explained at a council meeting 18 months ago why more spaces for Coromandel Train Station are not available as they are absolutely necessary. The answer was 'No'. Why can't some verges double as parking areas or why can't designated spaces be marked (as some cars take far more space than they need) and thus more street parks allowed? We have checked it out and can't see any viable reason why these things can't be done. There are increasingly more and more elderly and unwell people using disability parks, and they are frequently all taken. One day there will be more disabled parks needed than ordinary ones! Able bodied people probably don't care now, but one day, age will also catch up with them too. Has any Council member walked a kilometre or more, (the nearest spaces are of course and very understandably, taken by 9-5ish city workers) up Johnson Parade to and from the station on a cold, wintery, rainy day, or a blistering, hot 40 plus day? Please try it and you will not find it fun at all. Using public transport is 'greener' surely?</p> | <p>Engineering &amp; Horticulture</p> |
| <p><i>City of Mitcham response:</i></p> <p>The dedicated off-street car parks associated with the Coromandel Train Station fall under the care and control of the Department of Planning, Transport and Infrastructure and as such a referral for additional disabled park spaces to accommodate the demand from the community has been made on your behalf for the Department to undertake an investigation.</p> <p>In response to the potential for additional accommodation for parking of vehicles in close proximity to the railway station, Council acknowledges and promotes</p>  |  |                                       |

| NAME  | ISSUES AND COMMENTS  | RESPONSIBLE DIRECTORATE/S                          |
|---|--|--|
| <p>infrastructure solutions that accommodate and encourage sustainable modes of transport that deliver more accessible and connected places for the community. Council Administration has recently undertaken an assessment in the area and acknowledges the need to provide additional on-street parking to accommodate and complement the adjoining off-street car park. Johnson Parade has been identified for future treatment as part of the Council's Traffic and Transport Program to provide additional on-street parking capacity in addition to potential road upgrades to reflect the function of the road as a Collector Road, to minimise the distribution of traffic and parking into the local road network. The consideration of this project will be prioritised against other requests and projects across the Council area, that are on the Program, and will be progressed as resources and funding become available.</p> |  |  |
| <p>Kirstin Ross</p>   | <p>I submit the following question:</p> <p>I, and many of my Flinders University colleagues, would like an off-road bike path built from Blackwood centre to Flinders University. This would encourage off-road cycling from this centre and make it safer for both bike riders and road users. Flinders University has 25,000 students and 1,500 staff, many of whom live within the areas that would use this path. We recognise that City of Mitcham would not be able to finance this venture independently. Therefore, my question is what action can we take to facilitate or support the building of an off-road bike path and what support might the City of Mitcham be willing to contribute?</p> | <p>Engineering &amp; Horticulture</p>              |
| <p><i>City of Mitcham response:</i></p> <p>Council is currently working on walking and cycling initiatives in this area. Concept planning for the Sturt River Lineal Trail Craigburn to Bedford park has begun which passes the Flinders University and is scheduled for community consultation early in 2020. In addition Councils draft Integrated Walking and Cycling Plan is scheduled for consultation in 2020.</p> <p>In regards to what action can we take to facilitate or support the building of an off-road bike path, if you provide feedback to any consultation processes and keep your local Councillors aware of community support, this helps demonstrate community desire for particular projects.</p> <p>Further to this, Councils contributions to specific projects are governed by Councils Strategic Plan and the Annual Business Plan consultations.</p>  |  |  |
| <p>Andrew Tidswell</p>  | <p>Given that Council has now declared a state of 'climate emergency that requires urgent action', what specific urgent actions would you want Council to undertake to give credibility to this declaration?</p>   | <p>Development Services &amp; Community Safety</p> |
| <p><i>City of Mitcham response:</i></p> <p>As per the endorsed motion to declare a state of 'climate emergency' with City of Mitcham, the Mayor will be dispatching a letter shortly to the Australian</p>  |  |  |

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|------|--|---------------------------|
|      | <p>Prime Minister and Federal Opposition Leader, the South Australian Premier and South Australian Opposition Leader, and to all Federal and State Members of Parliament whose electorates contain the City of Mitcham, providing a copy of the resolution and calling upon them to act urgently to effectively address climate change and its impacts. The letter also commends South Australia's Upper House in declaring a climate emergency in September 2019 and committing to transforming the economy to zero net carbon emissions. As well as advocating for action on climate change the letter also summarised "recent and current" adaptation and mitigation actions being implemented by City of Mitcham. These actions are summarised as follows:</p> <ul style="list-style-type: none"> <li>• City of Mitcham committed to work in partnership with Cities of Onkaparinga, Marion and Holdfast Bay to implement the Resilient South Program, (which has been running since 2011), to commit Council to a range of regional and localised actions to improve: hazard management and minimisation of risk associated with climate change; and improve emergency response capabilities relevant to climate change impacts; and increase the Council's understanding of climate change risks, vulnerability and adaptation responses. Actions implemented along with specific project performance indicators are currently articulated within the following plans: The City of Mitcham Resilient South Local Action Plan (2015 - 2019); and the Southern Region Local Government Implementation Plan (2015-2019) Whilst the majority of the actions within these plans have been implemented over the last four years there is now a need for a review. A list of achievements and projects are well articulated on the current Resilient South website: <a href="https://www.mitchamcouncil.sa.gov.au/environment/climate-change/resilient-south">https://www.mitchamcouncil.sa.gov.au/environment/climate-change/resilient-south</a></li> <li>• Currently City of Mitcham is maintaining a corporate greenhouse gas inventory that complies with Greenhouse Gas Reporting Protocol. The current inventory assists staff to identify and prioritise opportunities for reduction of greenhouse gas emissions. A 2014/15 baseline has been established, where a 20% reduction in Council greenhouse gas emissions has been achieved between 2014/15 and 2018/19. This decrease has mainly been attributable to a range of emission reduction initiatives such as: Solar photovoltaics on buildings (Civic Centre, Melrose Park Depot and the Heritage Centre); and upgrades of approximately 5000 residential street lights to LED.</li> <li>• Council staff have also recently: completed energy audits of high energy use City of Mitcham sites have identified a range of Solar Photovoltaic, LED lighting and energy efficiency opportunities; and advocated for linkage of potential greenhouse gas mitigation outcomes to other Council strategies and plans as they arise.</li> <li>• Council have recently completed Stage 1 of Belair to City bike-way upgrade along Rugby St and as part of Stage 2 are currently consulting on the bikeway route from Mitcham Library to Price Avenue. Council are also currently out for consultation on the 'Sturt River Linear Park'.</li> <li>• In terms of future work Council are also progressing the following initiatives over the 19/20 financial year which will help further define more specific future actions to respond to the climate change emergency:</li> <li>• Corporate Climate Change risk assessment in collaboration with Cities of Victor Harbour, Alexandrina and Kangaroo Island as part of Resilient South and Resilient Hills and Coasts;</li> <li>• Research and analysis on the Cities Power Partnership with a report going to full Council on 26th November for discussion and decision on the 10th December 2019.</li> <li>• Firming up a preferred investment pathway for Solar Photovoltaic for council managed sites – report currently scheduled for 10th December 2019; and</li> <li>• Finalising an Environment and Sustainability Strategy by June 2020.</li> <li>• Finalising an Integrated Transport Plan (ITP) by June 2020 that is likely to commit Council to investigate fast –charging infrastructure throughout the city as well as more sustainable fleet options.</li> </ul> |                           |



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|--|---|---|
| <ul style="list-style-type: none"> <li>Encourage sustainable transport use (public transport, walking and cycling) through Council transport planning and design as part of finalising the Integrated Transport Plan (ITP).</li> </ul>   |   |   |
| Andrew Tidswell  | What is the program for actions to progress the Blackwood Community Hub project? (including times for engaging consultants to develop revised concept plans based on feedback from community consultation, any further community consultation, and calling of tenders for commencement of work on site)   | Organisational & Community Development  |
| <p><i>City of Mitcham response:</i></p> <p>With regard to the Blackwood Community Hub progress, the Project Charter (Stage 2) has been updated, and a select tender process to appoint an architect for the preliminary designs will be undertaken during December 2019 and January 2020. It is anticipated that the appointed architect will begin work in February 2020. During Stage 2, scheduled workshops and consultation processes will be undertaken with an estimated time frame for this work to be carried out over seven months.</p> |   |   |
| Daryl Regan  | Can Council please raise the rates to a level where we don't have to cap in hand to State or Federal Governments begging for money?   | Corporate Services & Innovation         |
| <p><i>City of Mitcham response:</i></p> <p>Noted for future budget deliberations.</p>  |   |   |
| Daryl Regan  | What are the 72 Changes to the Local Government Act proposed by the Government  | Organisational & Community Development  |
| <p><i>City of Mitcham response:</i></p> <p>Information on the Local Government Reform can be found in the Council Agenda of the 22 October 2019, via the following link <a href="https://lgasa-web.squiz.cloud/?a=268583">https://lgasa-web.squiz.cloud/?a=268583</a>. The Agenda includes the State Government Reform Discussion Paper, which includes the 72 reform recommendations and also the City of Mitcham's position in relation to each of these recommendations.</p>  |   |   |
| Richard & Sharon Burnard   | End of Gloucester Avenue is a park with a 'Fire Track' to top of Pasadena at each end are steel gates that are padlocked.<br>In the event of fire coming from north direction and access to new Belair and old Belair is unavailable, how can residents access the keys to open this excellent escape track? Daughter thinks CFS may have keys if the day is 'Catastrophic' Council will not send anyone up to open them. | Development Services & Community Safety |

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|---|--|---|
|   | Need a solution  |   |
| <p><i>City of Mitcham response:</i></p> <p>The CFS recommends that every household has a written and practiced Bushfire Survival plan and to leave early to avoid any potential access and egress issues in the Mitcham Hills. The Gloucester Rd Fire track is not a designated escape route and should not be relied upon in a survival plan as there are other safer options. The emergency services have keys and access to all fire gates and in the event of an evacuation SAPOL will be the control agency. They will be responsible in making the decision to use this track if it is deemed safe to do so.</p>  |  |   |
| Jane Rowat  | A large number of residents don't know about the proposed rezoning. Is there a way to extend the feedback time and to perhaps send a letter to local ratepayers detailing the proposals and a feedback form? | Development Services & Community Safety |
| <p><i>City of Mitcham response:</i></p> <ul style="list-style-type: none"> <li>- The eight week consultation has now been underway for nearly 7 weeks, with just over a week remaining (closes 28/11/19).</li> <li>- The consultation period will not be extended to facilitate additional time for providing feedback</li> <li>- Council undertook promotion and information provision beyond that required by legislation and which was considered to be appropriate for the project. Methods have included:- <ul style="list-style-type: none"> <li>o letters to over 5,300 owners &amp; occupiers of properties directly or adjacent affected areas (across the four growth precincts)</li> <li>o notices in the SA Govt Gazette, Advertiser and Messenger Press</li> <li>o articles in Mitcham Community News, Messenger Press and Blackwood Times</li> <li>o information displays – civic centre, 2 x libraries</li> <li>o community drop in sessions x 6 across the precincts</li> <li>o information sheets</li> <li>o direct emails to sports clubs, school communities, community groups, residents associations, e-news recipients and previous consultation participants</li> <li>o social media posts</li> <li>o dedicated project webpage</li> </ul> </li> </ul> |  |   |
| Jane Rowat  | What are the proposals to if any to cope with added traffic particularly in case of a bushfire?  | Development Services & Community Safety |
| <p><i>City of Mitcham response:</i></p> <ul style="list-style-type: none"> <li>• Council is consulting with the CFS and other state government agencies as part of this consultation process – we are awaiting their response</li> <li>• It is anticipated that the CFS will provide feedback on increasing densities as well as access / egress</li> </ul>   |  |   |

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| <ul style="list-style-type: none"> <li>Council will be in a position to make its final decision on the proposed changes once it is in receipt of all information</li> </ul>  |  |  |
| Heather Beckman  | I had 2 phone calls today asking what was happening to support Mitcham Council residents (particularly with pets) on Catastrophic days. I couldn't indicate knowing of anything MCC planned  | Organisational & Community Development |
| <p><i>City of Mitcham response:</i></p> <p>The City of Mitcham has previously supported a community led program where a community centre was opened as a refuge on extreme and catastrophic fire danger days (excluding pets). This service was not utilised by the community and did not continue to be offered.</p> <p>On extreme and catastrophic fire danger days, the Community Wellbeing team and our partner Southern Cross Care, phone all residents scheduled for a service from the Commonwealth Home Support Program and SA HACC funded Community Bus and in home services such as Domestic Assistance or Home Maintenance to advise of service cancellation and rescheduling. During this phone call each resident is asked if they have a plan in place, and if they have a family member, neighbour or friend who is their contact person. A similar approach is applied during heat wave weather conditions.</p> <p>Additionally, Southern Cross Care phone all home support residents in the impacted area on catastrophic fire danger days, regardless of a service being scheduled, to check on their wellbeing and personal action plan. This occurs until a resident opts out of the wellbeing call.</p> <p>During induction to Community Wellbeing services and when client annual review phone calls are made, all vulnerable, isolated residents over the age of 65 or living with a disability are provided with information and support to engage with the Red Cross Telecross and Telecross REDi services.</p> |  |  |
| Richard & Sharon Burnard   | <p>End of Gloucester Ave is a park with a "fire track" to top of Pasadena. At each end are steel gates that are padlocked.</p> <p>In the event of fire coming from north direction and access to new Belair and Old Belair is unavailable, how can residents access the keys to open this excellent escape track? Daughter thinks CFS may have keys. If the day is 'Catastrophic' Council will not send anyone up to open them, need a solution.</p> |  |
| <p><i>City of Mitcham response:</i></p> <p>The CFS recommends that every household has a written and practiced Bushfire Survival plan and to leave early to avoid any potential access and egress issues in the Mitcham Hills. The Gloucester Rd Fire track is not a designated escape route and should not be relied upon in a survival plan as there are other safer options. The emergency services have keys and access to all fire gates and in the event of an evacuation SAPOL will be the control agency. They will be responsible in making the decision to use this track if it is deemed safe to do so.</p>   |  |  |

A number of questions were raised from the floor and discussion followed on the following topics (in addition to the above):

- Rehabilitation of laneways
- Reconciliation Action Plan
- Maintenance Backlog
- Footpaths
- Bike Trails
- Beautification / degradation of Belair
- Cat and Dog Management Plans
- Parking issues associated with Flinders University
- Public Toilets in Craigburn Farm
- 250 square meter blocks in Blackwood

The meeting closed at 8:50pm.