



**CITY OF  
MITCHAM**

A young boy with brown hair, wearing a blue puffer jacket and dark pants, stands in a shallow stream. He has his arms outstretched and is smiling. The stream is surrounded by large, light-colored rocks. In the background, there are trees and a building. A green diagonal banner covers the bottom right corner of the image.

**Welcome  
to Mitcham**



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## Kaurna Acknowledgement

We acknowledge the Kaurna people the traditional custodians of this land and pay our respects to their elders past and present.

## Stay Connected

Find out what's happening in the community, get the latest news about Council projects and learn about services for residents and businesses.



### Check our Website

Find full details of Council services and projects:

[www.mitchamcouncil.sa.gov.au](http://www.mitchamcouncil.sa.gov.au)



### Read Mitcham Community News

Delivered to households and businesses and online:

[www.mitchamcouncil.sa.gov.au/mitcham-community-news](http://www.mitchamcouncil.sa.gov.au/mitcham-community-news)



### Sign up to E-News

Council news and updates:

[www.mitchamcouncil.sa.gov.au/enews](http://www.mitchamcouncil.sa.gov.au/enews)



### Council Social Media Accounts

Facebook | Twitter | Instagram

[www.mitchamcouncil.sa.gov.au/join-our-community](http://www.mitchamcouncil.sa.gov.au/join-our-community)



## Welcome from the Mayor

Welcome to our City and thank you for choosing to make your home here. The City of Mitcham is a welcoming and inclusive community that values its people, heritage and natural environment. You join a growing number of people who are discovering the many benefits and pleasures of living and working in our vibrant and progressive community.

The City of Mitcham has much to offer. We deliver more than 100 services to the community including libraries and community centres, community events, parks, gardens and playgrounds, sports grounds, immunisation clinics, dog and cat management, waste collection and recycling, as well as road, footpath, drainage construction and maintenance, and much more.

The booklet has been created to welcome you and to give you useful information about the services provided by Council. I also welcome you to drop-in to my open forum, 'Share with the Mayor', on the first Wednesday of the month from 3pm to 6pm at the City of Mitcham Civic Centre, 131 Belair Road, Torrens Park.

You can follow our social media channels for the latest Council events, activities and services. See the City of Mitcham through our eyes and join the community conversation!

Whether you are a new resident or returning to the Mitcham Council area, congratulations on choosing to make your new home in our City.

**Mayor Dr Heather Holmes-Ross**

# Contacting the City of Mitcham

## Contacting Customer Communications

### Business Hours

9am to 5pm Monday to Friday  
(excluding public holidays)

### Telephone

1300 133 466

### Address

131 Belair Road, Torrens Park

### Web

[www.mitchamcouncil.sa.gov.au](http://www.mitchamcouncil.sa.gov.au)

## Maintaining our City

Council maintains a wide variety of infrastructure, including stormwater, drains, roads, carparks, footpaths, bridges, lights, signs, playgrounds, reserves and more.

If you notice damage to any Council infrastructure or graffiti you can request services 24/7 at

[www.mitchamcouncil.sa.gov.au/request-a-service](http://www.mitchamcouncil.sa.gov.au/request-a-service)

or call 1300 133 466 and provide as much detail as possible so that we can investigate.

## Making Payments

You can pay rates, parking or dog fines at [www.mitchamcouncil.sa.gov.au/online-payments](http://www.mitchamcouncil.sa.gov.au/online-payments)

or by calling 1300 133 466.

## Events Calendar

Find out what's going on and promote your group's event on the City of Mitcham website.

View events visit

[www.mitchamcouncil.sa.gov.au/events](http://www.mitchamcouncil.sa.gov.au/events)





## About Mitcham

The City of Mitcham is one of the oldest councils in South Australia, comprising towns and suburbs settled by Europeans from as early as 1837. This picturesque City is located in the foothills approximately six kilometres south of Adelaide. The City has an enviable blend of both urban and semi-rural areas and is renowned for its avenues of street trees, its beautiful parks, reserves and gardens, its historic homes, unique historical areas and its magnificent views from the hills over the City and to the coast.

The City is well served by many tourist attractions including Carrick Hill Estate, Belair National Park, Brownhill Creek Reserve, Waite Arboretum, Wittunga Botanic Garden, Sturt River Linear Trail, Colebrook Reconciliation Park, reserves and numerous trails through the historic Mitcham Precinct, Blackwood, Brownhill Creek, Colonel Light Gardens, Lower Mitcham and St Marys.

The diversity of the Mitcham area is unique with our suburbs including State Heritage listed Colonel Light Gardens part of the original Thousand Home Scheme and Australia's most complete example of an early 1900s garden suburb; historic Belair, a unique suburb surrounded on three sides by parks including South Australia's oldest park Belair National Park; Springfield, one of Adelaide's most prestigious suburbs with sweeping views over the Adelaide plains; Bedford Park and St Marys, adjacent to Flinders University and home to many new Mitcham residents and students from overseas as well as a new housing development at Craighburn Farm.

## Your Council

The City of Mitcham comprises the Mayor and 12 Elected Councillors, representing six wards including Boorman, Babbage, Craighburn, Overton, Gault and The Park. Every four years each resident in the area has the opportunity to vote and elect Council Members to Council.

Mitcham Council meets at 7pm on the second Tuesday of each month in the Chamber at the City of Mitcham, 131 Belair Road, Torrens Park. Meetings are open to the public.

Find out more about Council meetings  
[www.mitchamcouncil.sa.gov.au/full-council](http://www.mitchamcouncil.sa.gov.au/full-council)

## Ward Map

This map shows the wards and suburbs in the City of Mitcham. The Councillors for each ward are listed on the following pages and welcome your comments and feedback about your ward area.



**Mayor**

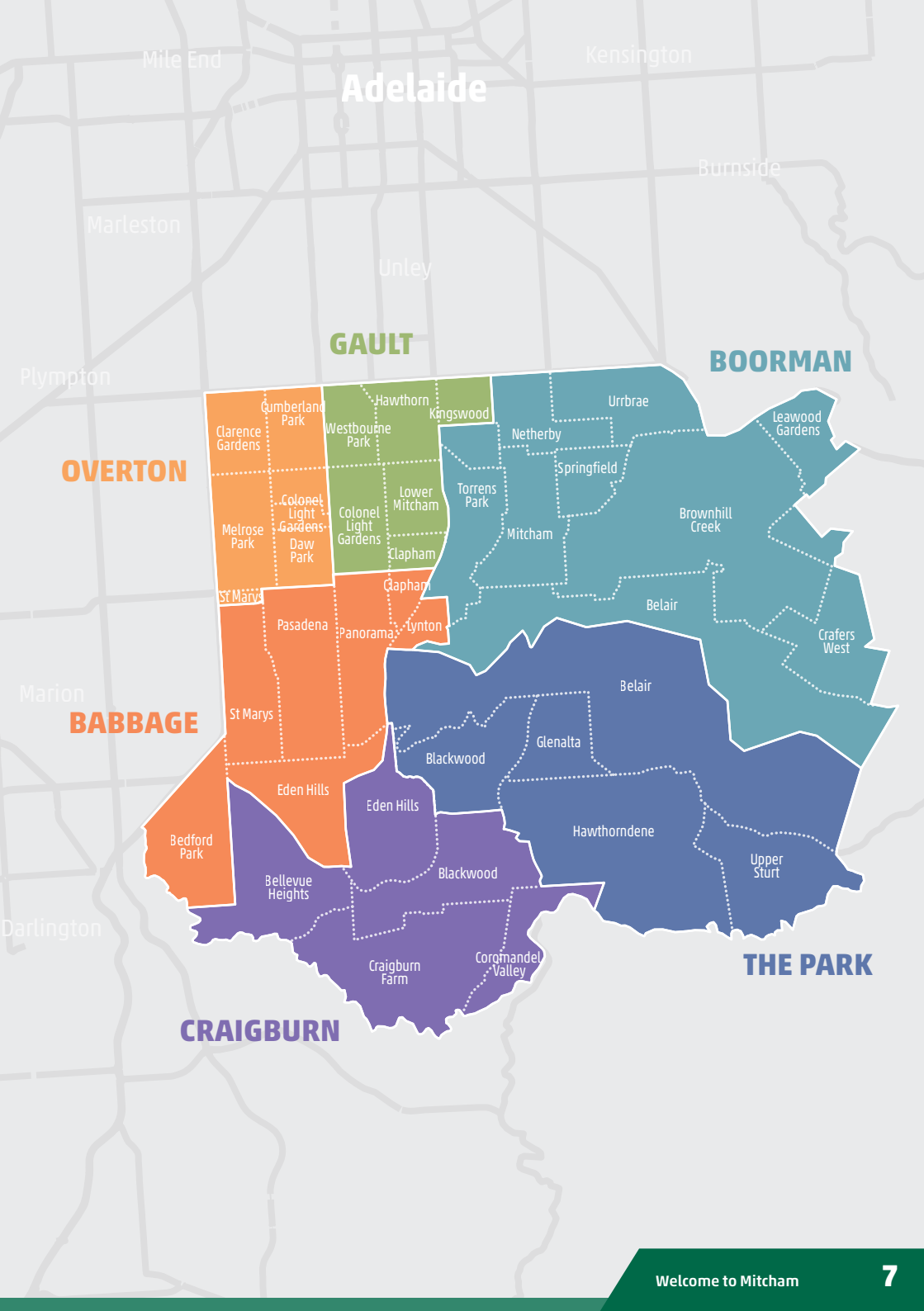
**Mayor Dr Heather Holmes-Ross**

Telephone 0401 841 000

[hholmes-ross@mitchamcouncil.sa.gov.au](mailto:hholmes-ross@mitchamcouncil.sa.gov.au)

## Council Elections

Local Government elections are held every four years and supplementary elections are held when a vacancy occurs in council. If you are registered on the State electoral roll you will automatically receive a voting pack. If you are not registered on the State electoral roll you can register on Council's supplementary roll. This is important because if you are not an Australian citizen, and not on the State electoral roll, but registered on our supplementary roll, you can vote in a City of Mitcham election if you are 18 years or older and have lived in the City of Mitcham for more than one month. Landlords, businesses and bodies corporates located in the City of Mitcham that own or occupy rateable properties can also register to vote in council elections by being on the supplementary roll. To find out more details or to enrol on the supplementary roll visit [www.mitchamcouncil.sa.gov.au/council-elections](http://www.mitchamcouncil.sa.gov.au/council-elections)



# Adelaide

**OVERTON**

**GAULT**

**BOORMAN**

**BABBAGE**

**CRAIGBURN**

**THE PARK**

## Councillors



**Babbage Ward**

**Cr Aidan Greenshields**  
Telephone 0448 150 003  
[agreenshields@mitchamcouncil.sa.gov.au](mailto:agreenshields@mitchamcouncil.sa.gov.au)



**Babbage Ward**

**Cr Yvonne Todd**  
Telephone 0418 891 097  
[ytodd@mitchamcouncil.sa.gov.au](mailto:ytodd@mitchamcouncil.sa.gov.au)



**Boorman Ward**

**Cr Andrew Tilley**  
Telephone 0411 158 882  
[atilley@mitchamcouncil.sa.gov.au](mailto:atilley@mitchamcouncil.sa.gov.au)



**Boorman Ward**

**Cr Joanna Wells**  
Telephone 0403 197 071  
[jwells@mitchamcouncil.sa.gov.au](mailto:jwells@mitchamcouncil.sa.gov.au)



**Craigburn Ward**

**Cr Karen Hockley**  
Telephone 0423 919 080  
[khockley@mitchamcouncil.sa.gov.au](mailto:khockley@mitchamcouncil.sa.gov.au)



**Craigburn Ward**

**Cr Darren Kruse**  
Telephone 0487 697 074  
[dkruse@mitchamcouncil.sa.gov.au](mailto:dkruse@mitchamcouncil.sa.gov.au)



**Gault Ward**

**Cr Pia George**

Telephone 0488 277 010

[pgeorge@mitchamcouncil.sa.gov.au](mailto:pgeorge@mitchamcouncil.sa.gov.au)



**Gault Ward**

**Cr Rod Moss**

Telephone 0413 099 304

[rmoss@mitchamcouncil.sa.gov.au](mailto:rmoss@mitchamcouncil.sa.gov.au)



**Overton Ward**

**Cr Jane Bange**

Telephone 0478 076 400

[jbange@mitchamcouncil.sa.gov.au](mailto:jbange@mitchamcouncil.sa.gov.au)



**Overton Ward**

**Cr Kamal Bhagat**

Telephone 0430 923 310

[kbhagat@mitchamcouncil.sa.gov.au](mailto:kbhagat@mitchamcouncil.sa.gov.au)



**The Park Ward**

**Cr Corin McCarthy**

Telephone 0410 886 349

[csmmcCarthy@mitchamcouncil.sa.gov.au](mailto:csmmcCarthy@mitchamcouncil.sa.gov.au)



**The Park Ward**

**Cr Tom Morrison**

Telephone 0490 075 955

[tmorrison@mitchamcouncil.sa.gov.au](mailto:tmorrison@mitchamcouncil.sa.gov.au)

# Waste Collection and Recycling

The City of Mitcham provides a three-bin service to dispose of your household waste and recycling at your property.

The three bins are:

- Waste to landfill (blue lid)
- Recycling (yellow lid)
- Green organics (green lid)

Council provides residents with the recycling and waste to landfill bin at no cost. To use the green organics service, residents need to provide their own 240L green lidded bin.

The waste to landfill bin is collected weekly and the recycling and green organics bins fortnightly on alternate weeks.

Bins should be put on the kerbside outside the front of your property before 6am on the day they are to be collected. Bins must be placed on the kerbside with the lid opening towards the road, a small distance apart from each other – the lid should be closed.

Details of when your bins will be collected as well as what items should go in which bin are available at [www.mitchamcouncil.sa.gov.au/bins-waste-and-recycling](http://www.mitchamcouncil.sa.gov.au/bins-waste-and-recycling)

## Food Scraps Recycling

Food scraps, paper towel, tissues and pizza boxes can all go into your green organics bin for composting. You can place your food scraps into your green organics bin loose, wrapped in newspaper or use a kitchen caddy and compostable bags. Kitchen caddies and compostable bags are available from the City of Mitcham Civic Centre, 131 Belair Road, Torrens Park and the Blackwood Library, 215 Main Road, Blackwood.

Visit [www.mitchamcouncil.sa.gov.au/food-waste](http://www.mitchamcouncil.sa.gov.au/food-waste)

## Missed Collections and other Issues?

For missed or damaged waste to landfill (blue lid) bins call Council on 1300 133 466.

For missed or damaged recycling (yellow lid) or green organics (green lid) bins call East Waste on 8347 5111.

## Hard Waste Collection

Each household can book one free hard waste collection of up to two cubic metres of material per financial year.

This can include white goods such as fridges and washing machines, furniture, timber off cuts, etc.

It is illegal to put hard waste on the verge without booking a collection.

To book a collection online visit [www.eastwaste.com.au](http://www.eastwaste.com.au) or call 8347 5111.

## Lynton Green Organics Drop Off Facility

Excess green organics can be taken to the Lynton Green Organics Drop Off Facility. The facility is open 9am-3pm on the 1st, 3rd, and 5th Saturday of each month (excluding public holidays) as well as on select Mondays throughout the bushfire season. For more information visit [www.mitchamcouncil.sa.gov.au/garden-waste-drop-off-facility](http://www.mitchamcouncil.sa.gov.au/garden-waste-drop-off-facility)

## Recycling Electrical Waste

E-waste is any electrical or electronic item that use a power plug or battery to run. All e-waste such as televisions, computers, home appliances are banned from landfill as they contain many recyclable materials.

For safe disposal take your e-waste to an Unplug N'Drop location at:

- City of Mitcham Civic Centre, 131 Belair Road, Torrens Park, available 24/7
- City of Mitcham Operations Depot, 5 Winston Court, Melrose Park, available Monday to Friday 7am to 4pm (excluding public holidays).

For more sites visit [www.mitchamcouncil.sa.gov.au/electronic-waste](http://www.mitchamcouncil.sa.gov.au/electronic-waste)



## Are you Bushfire Ready?

If you live in the bushfire prone area you need to prepare your home and property for the bushfire season. It is important that you prepare and plan for a bushfire. Create your own Bushfire Survival Plan and prepared checklist.

Discover how to be bushfire ready visit [www.cfs.sa.gov.au](http://www.cfs.sa.gov.au) or [www.mitchamcouncil.sa.gov.au/are-you-bushfire-ready](http://www.mitchamcouncil.sa.gov.au/are-you-bushfire-ready)

## Council Services on Catastrophic and Extreme Fire Risk Days

If a catastrophic or extreme fire danger warning is declared for the Mount Lofty Ranges, we restrict our services in our high fire risk area.

To discover what services may change visit [www.mitchamcouncil.sa.gov.au/fire-danger-days](http://www.mitchamcouncil.sa.gov.au/fire-danger-days)

## Building and Development

If you are considering making changes to your property such as building an extension, installing a pool or erecting pergola you will need approval.

While approval is not required for all projects, we recommend you check with us before starting work so we can explain relevant guidelines and legislation.

For information on building and development requirements visit [www.mitchamcouncil.sa.gov.au/planning-and-building-approval](http://www.mitchamcouncil.sa.gov.au/planning-and-building-approval) or call us on 1300 133 466.

## Council Rates

Council rates allow us to provide a wide range of services for you, and for the benefit of the wider community. To learn more about the rating system and what rates pay for visit

[www.mitchamcouncil.sa.gov.au/rates](http://www.mitchamcouncil.sa.gov.au/rates)

Rates are posted to property owners in August and can be paid in full or in quarterly instalments. A new notice is sent out for each instalment.

Council undertakes community consultation on the Annual Business Plan and Budget around April each year. You can find a full version of the current Annual Business Plan and Budget on our website.

# Caring for our Community

## Support for Older People

We provide a range of subsidised services to support older and vulnerable residents so they can continue to live independently in their homes and participate actively in the community for as long as possible.

Services include:

- Domestic assistance
- Home modifications
- Home and garden maintenance
- Social day trips, activities and programs
- Community bus and personal transport services

If you are a resident living with a disability who are ineligible for NDIS contact us on 1300 133 466 for specific service information.

For residents over the age of 65, access to subsidised services is by referral from My Aged Care who can be contacted on [www.myagedcare.gov.au](http://www.myagedcare.gov.au) or telephone 1800 200 422.

If you would like assistance contacting My Aged Care, please contact us on 1300 133 466.

## Immunisation

We provide free immunisation services to help protect the community from certain diseases.

Our immunisation clinics are held at two locations:

- **City of Mitcham Civic Centre,**  
131 Belair Road, Torrens Park on the first Wednesday of the month from 11.30am to 1pm and third Wednesday of the month 5.30pm to 7pm.
- **Blackwood Church of Christ,**  
367 Shepherds Hill Road, Blackwood on the first Wednesday of the month from 5.30pm to 6.30pm and third Wednesday of the month from 11.30am to 12.30pm.

For more information call 8372 8816 or visit [www.mitchamcouncil.sa.gov.au/immunisation](http://www.mitchamcouncil.sa.gov.au/immunisation)

## Citizenship Ceremonies

Council hosts citizenship ceremonies on behalf of the Department of Homes Affairs. Find out more about applying at [citizenship.gov.au](http://citizenship.gov.au)



## Dogs and Cats

All dogs and cats three months or older must be registered with the City of Mitcham within 14 days of ownership and registered each year on 1 July.

It is important to register your dog and cat so if it becomes lost, we can contact you to reunite you with your pet.

It is a requirement under the Dog and Cat Management Act 1995 that all dogs and cats are microchipped. All dogs and cats born from 1 July 2018 are also required to be desexed unless the owner is registered as a breeder.

To register or re-register your dog or cat visit [dogsandcatsonline.com.au](https://dogsandcatsonline.com.au).

If you have lost or found a dog, please call 1300 133 466 for assistance.

## Community Groups

Mitcham is home to many groups that contribute to the community by supporting charities, running events, protecting the environment and providing social support.

Search for a club near you  
[sacommunity.org](https://sacommunity.org)

## Volunteering

Volunteers help provide important services, including the community bus, libraries, social connections, community shed, local history service, transport, gardening and Justice of the Peace.

There are also many organisations within our community who welcome volunteers.

Find out more about volunteering  
visit [www.mitchamcouncil.sa.gov.au/volunteering](https://www.mitchamcouncil.sa.gov.au/volunteering)

# Community Centres and Libraries

## Community Centres

Community centres are friendly, welcoming places for people of all ages. Programs vary from centre to centre – providing everything from playgroup, cooking classes, craft and leisure to active ageing fitness classes to meet the needs of the local community.

Our centres are located at:

**Tiwu Kumangka (coming soon),**  
4 Young Street, Blackwood

**Mitcham Community Centre,**  
242 Belair Road, Lower Mitcham

**Mitcham Cultural Village,**  
103 Princes Road, Mitcham

**Hawthorn Community Centre,**  
5 Frimley Grove, Hawthorn

**Cumberland Park Community Centre,**  
388 Goodwood Road, Cumberland Park

**Pasadena Community Centre,**  
47 Adelaide Terrace, Pasadena

For more information on our Community Centres call 1300 133 466 or visit [www.mitchamcouncil.sa.gov.au/community-centres](http://www.mitchamcouncil.sa.gov.au/community-centres).

## Mitcham Library Services

Our libraries provide a great place for people of all ages to meet, read, learn and access information.

Membership of our libraries is free. As a member, you can drop in and borrow from thousands of books, magazines and DVDs. There are activities and events for kids and adults and free wi-fi and computer access.

You can browse and order items from the online catalogue, access e-books and a wide range of free training packages.

Our libraries are located at:

**Mitcham Memorial Library**  
154 Belair Road, Hawthorn  
Telephone: 8372 8202

**Blackwood Library**  
215 Main Road, Blackwood  
Telephone: 8372 8255

## Toy Library Service

Our Toy Library has a large range of loan items to support anyone caring for children 0-12 years. Our toys and equipment can also be used to support people with a disability, seniors in aged care, or adults undergoing rehabilitation or simply wanting some fun. Membership fees apply.

**Mitcham Toy Library**  
154 Belair Road, Hawthorn  
Telephone: 8372 8202

# Sport and Recreation

## Parks and Playgrounds

We maintain more than 232 reserve areas which include natural bushland reserves, developed parks, reserves, playgrounds and gardens for our community to relax, have a BBQ or bushwalk.

Find your local park visit

[www.mitchamcouncil.sa.gov.au/parks-reserves-and-playgrounds](http://www.mitchamcouncil.sa.gov.au/parks-reserves-and-playgrounds)

## Walking and Cycling

Our walking and cycling trails will take you through heritage areas and conservation parks with stunning view of the ocean and surrounding hills.

View maps and details

[www.mitchamcouncil.sa.gov.au/walks-and-trails](http://www.mitchamcouncil.sa.gov.au/walks-and-trails)

## Sporting Facilities

We have a wide range of sport and recreational facilities including clubs for football, cricket, soccer, tennis, netball and basketball and skate parks.

Major sports and recreation facilities include:

AA Bailey Recreation Ground

Avenue Road Skate Park

Blackwood Community Recreation Centre

Blackwood Hill Reserve and Oval

Karinya Reserve Skate Park

Hewett Sports Ground

Price Memorial Oval

St Marys Park Sports Association

Search for a club near you:

[Goodsports.com.au](http://Goodsports.com.au) or [sacommunity.org](http://sacommunity.org)



# Emergency Contacts

Metropolitan Ambulance Service	000
Police	000
Fire Brigade	000
Emergency Assistance	000
(Hearing/Speech impaired only)	106
Police (non-emergency)	13 14 44
Crime Stoppers	1800 333 000
State Emergency Service	13 25 00
Dial before you dig	1100

# Useful Community Contacts

Animal Welfare League	8348 1300
Centrelink	1300 169 468
Department of Immigration	13 18 80
Department for Infrastructure and Transport (DIT)	1300 872 677
Electoral Office	1300 655 232
Families SA	8298 0800
Housing SA	8207 0211
Lands Titles Office	8423 5000
Legal Services Commission	1300 366 424
Parent Helpline	1300 364 100
Public Trustee	8226 9200
My Aged Care	1800 200 422
RSPCA	1300 477 722

# New Resident Checklist

Make sure you:

- ☐ Check your waste collection schedule
- ☐ Connect utilities in your name
- ☐ Register on the Electoral Roll and/or Supplementary Roll
- ☐ Register your dog or cat
- ☐ Know when your rates are due
- ☐ Like the City of Mitcham on Facebook, Instagram and Twitter to stay in touch

Notes

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## **City of Mitcham**

<b>Business Hours</b>	9am to 5pm Monday to Friday (excluding public holidays)
<b>Telephone</b>	1300 133 466
<b>Address</b>	131 Belair Road, Torrens Park
<b>Web</b>	<a href="http://www.mitchamcouncil.sa.gov.au">www.mitchamcouncil.sa.gov.au</a>



**CITY OF  
MITCHAM**